

El Paso
Community Voices
Healthcare for the underserved

Members Age

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Unknown		#DIV/0!												
18-24		#DIV/0!												
25-30		#DIV/0!												
31-35		#DIV/0!												
36-40		#DIV/0!												
41-45		#DIV/0!												
46-50		#DIV/0!												
51-55		#DIV/0!												
56-60		#DIV/0!												
61-65		#DIV/0!												
65+		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Unknown		#DIV/0!		#DIV/0!	1	0.2%		#DIV/0!		#DIV/0!	1
18-24		#DIV/0!		#DIV/0!	25	4.3%		#DIV/0!		#DIV/0!	25
25-30		#DIV/0!		#DIV/0!	42	7.3%		#DIV/0!		#DIV/0!	42
31-35		#DIV/0!		#DIV/0!	51	8.8%		#DIV/0!		#DIV/0!	51
36-40		#DIV/0!		#DIV/0!	82	14.2%		#DIV/0!		#DIV/0!	82
41-45		#DIV/0!		#DIV/0!	64	11.1%		#DIV/0!		#DIV/0!	64
46-50		#DIV/0!		#DIV/0!	75	13.0%		#DIV/0!		#DIV/0!	75
51-55		#DIV/0!		#DIV/0!	76	13.1%		#DIV/0!		#DIV/0!	76
56-60		#DIV/0!		#DIV/0!	72	12.5%		#DIV/0!		#DIV/0!	72
61-65		#DIV/0!		#DIV/0!	56	9.7%		#DIV/0!		#DIV/0!	56
65+		#DIV/0!		#DIV/0!	34	5.9%		#DIV/0!		#DIV/0!	34
TOTALS	0	#DIV/0!	0	#DIV/0!	578	100%	0	#DIV/0!	0	#DIV/0!	578

Member Gender

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
Male		#DIV/0!												
Female		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
Male		#DIV/0!		#DIV/0!	77	13.6%		#DIV/0!			77
Female		#DIV/0!		#DIV/0!	489	86.4%		#DIV/0!			489
TOTALS	0	#DIV/0!	0	#DIV/0!	566	100.0%	0	#DIV/0!	0	0.0%	566

Member Race

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Hispanic		#DIV/0!												
White		#DIV/0!												
African American		#DIV/0!												
Native American		#DIV/0!												
Other		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Hispanic		#DIV/0!		#DIV/0!	568	99.5%		#DIV/0!		#DIV/0!	568
White		#DIV/0!		#DIV/0!	2	0.4%		#DIV/0!		#DIV/0!	2
African American		#DIV/0!		#DIV/0!	1	0.2%		#DIV/0!		#DIV/0!	1
Native American		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
Other		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	571	100%	0	#DIV/0!	0	#DIV/0!	571

Member Smoker?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	75	13.0%		#DIV/0!			75
NO		#DIV/0!		#DIV/0!	500	87.0%		#DIV/0!			500
TOTALS	0	#DIV/0!	0	#DIV/0!	575	100.0%	0	#DIV/0!	0	0.0%	575

1. When did you enroll to become a member of Community Voices Health Plan?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
1999		#DIV/0!												
2000		#DIV/0!												
2001		#DIV/0!												
2002		#DIV/0!												
2003		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
1999		#DIV/0!		#DIV/0!	81	14.2%		#DIV/0!		#DIV/0!	81
2000		#DIV/0!		#DIV/0!	130	22.8%		#DIV/0!		#DIV/0!	130
2001		#DIV/0!		#DIV/0!	129	22.7%		#DIV/0!		#DIV/0!	129
2002		#DIV/0!		#DIV/0!	112	19.7%		#DIV/0!		#DIV/0!	112
2003		#DIV/0!		#DIV/0!	117	20.6%		#DIV/0!		#DIV/0!	117
TOTALS	0	#DIV/0!	0	#DIV/0!	569	100%	0	#DIV/0!	0	#DIV/0!	569

2. What services have you used since becoming a member of Community Voices?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Lab / X-ray Services		#DIV/0!												
Pharmacy Services		#DIV/0!												
PCP		#DIV/0!												
Specialists		#DIV/0!												
Testing		#DIV/0!												
Other		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Lab / X-ray Services		#DIV/0!		#DIV/0!	495	23.8%		#DIV/0!		#DIV/0!	495
Pharmacy Services		#DIV/0!		#DIV/0!	492	23.6%		#DIV/0!		#DIV/0!	492
PCP		#DIV/0!		#DIV/0!	548	26.3%		#DIV/0!		#DIV/0!	548
Specialists		#DIV/0!		#DIV/0!	283	13.6%		#DIV/0!		#DIV/0!	283
Testing		#DIV/0!		#DIV/0!	245	11.8%		#DIV/0!		#DIV/0!	245
Other		#DIV/0!		#DIV/0!	21	1.0%		#DIV/0!		#DIV/0!	21
TOTALS	0	#DIV/0!	0	#DIV/0!	2084	100%	0	#DIV/0!	0	#DIV/0!	2084

3. How would you rate...? (1= not very important; 10= extremely important)

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Lab / X-ray Services		#DIV/0!												
Pharmacy Services		#DIV/0!												
Medical Specialists		#DIV/0!												
PCP		#DIV/0!												
Testing		#DIV/0!												
Health Education		#DIV/0!												
Promotora		#DIV/0!												
Other		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Lab / X-ray Services		#DIV/0!	0								
Pharmacy Services		#DIV/0!	0								
Medical Specialists		#DIV/0!	0								
PCP		#DIV/0!	0								
Testing		#DIV/0!	0								
Health Education		#DIV/0!	0								
Promotora		#DIV/0!	0								
Other		#DIV/0!	0								
TOTALS	0	#DIV/0!	0								

4. Did you or any CV enrolled member of your family go to the ER for medical care BEFORE you became a CV member?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	181	31.9%		#DIV/0!			181
NO		#DIV/0!		#DIV/0!	387	68.1%		#DIV/0!			387
TOTALS	0	#DIV/0!	0	#DIV/0!	568	100.0%	0	#DIV/0!	0	0.0%	568

5. If yes, approx. how many times did you or your family member use the ER for medical care in the 12 months PRIOR to becoming a Community Voices member?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
0-2		#DIV/0!												
3-4		#DIV/0!												
5-6		#DIV/0!												
7-8		#DIV/0!												
9-10		#DIV/0!												
+10		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
0-2		#DIV/0!		#DIV/0!	143	80.8%		#DIV/0!		#DIV/0!	143
3-4		#DIV/0!		#DIV/0!	30	16.9%		#DIV/0!		#DIV/0!	30
5-6		#DIV/0!		#DIV/0!	3	1.7%		#DIV/0!		#DIV/0!	3
7-8		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
9-10		#DIV/0!		#DIV/0!	1	0.6%		#DIV/0!		#DIV/0!	1
+10		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	177	100%	0	#DIV/0!	0	#DIV/0!	177

6. If yes, what were you treated for?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Stomach Pain		#DIV/0!												
Heart Problems		#DIV/0!												
Blood Pressure		#DIV/0!												
Chest Pains		#DIV/0!												
		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Stomach Pain		#DIV/0!		#DIV/0!	15	14.9%		#DIV/0!		#DIV/0!	15
Heart Problems		#DIV/0!		#DIV/0!	24	23.8%		#DIV/0!		#DIV/0!	24
Blood Pressure		#DIV/0!		#DIV/0!	35	34.7%		#DIV/0!		#DIV/0!	35
Chest Pains		#DIV/0!		#DIV/0!	27	26.7%		#DIV/0!		#DIV/0!	27

Pnemonia		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
Surgery		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	
Diabeters		#DIV/0!		#DIV/0!							
Accident /Stiches		#DIV/0!									
Other		#DIV/0!									
TOTALS	0	#DIV/0!	0	#DIV/0!	101	100%	0	#DIV/0!	0	#DIV/0!	101

7. Have you or any CV enrolled member of your family gone to the ER SINCE becoming a CV member?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	5	50.0%		#DIV/0!			5
NO		#DIV/0!		#DIV/0!	5	50.0%		#DIV/0!			5
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

8. If yes, what were you treated for?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
		#DIV/0!												
		#DIV/0!												
		#DIV/0!												
		#DIV/0!												
		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
		#DIV/0!	0								
		#DIV/0!	0								
		#DIV/0!	0								
		#DIV/0!	0								
		#DIV/0!	0								
TOTALS	0	#DIV/0!	0								

9. If yes, were you admitted from the ER to the hospital during one on these visits?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	5	100.0%		#DIV/0!			5
NO		#DIV/0!		#DIV/0!		0.0%		#DIV/0!			0
TOTALS	0	#DIV/0!	0	#DIV/0!	5	100.0%	0	#DIV/0!	0	0.0%	5

10. Since becoming a member of CV, have you received health care services in Mexico?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	2	20.0%		#DIV/0!			2
NO		#DIV/0!		#DIV/0!	8	80.0%		#DIV/0!			8
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

11. Where did you go to receive those services in Mexico?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Dr.'s Office		#DIV/0!												
Dentist		#DIV/0!												
Pharmacy		#DIV/0!												
Hospital		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Dr.'s Office		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
Dentist		#DIV/0!		#DIV/0!	1	100.0%		#DIV/0!		#DIV/0!	1
Pharmacy		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
Hospital		#DIV/0!		#DIV/0!	1	100.0%		#DIV/0!		#DIV/0!	1
TOTALS	0	#DIV/0!	0	#DIV/0!	1	100%	0	#DIV/0!	0	#DIV/0!	1

12. What health care procedures have you had done in Mexico while a member of CV?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Dental Services		#DIV/0!												
Surgery		#DIV/0!												
Optical Services		#DIV/0!												
		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Dental Services		#DIV/0!		#DIV/0!	1	33.3%		#DIV/0!		#DIV/0!	1

Surgery		#DIV/0!		#DIV/0!	1	33.3%		#DIV/0!		#DIV/0!	1
Optical Services		#DIV/0!		#DIV/0!	1	33.3%		#DIV/0!		#DIV/0!	1
		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	3	100%	0	#DIV/0!	0	#DIV/0!	3

13. What is the main reason you chose to seek health care in Mexico?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Cost is less		#DIV/0!												
No health coverage		#DIV/0!												
		#DIV/0!												
		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Cost is less		#DIV/0!		#DIV/0!	1	50.0%		#DIV/0!		#DIV/0!	1
No health coverage		#DIV/0!		#DIV/0!	1	50.0%		#DIV/0!		#DIV/0!	1
		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	2	100%	0	#DIV/0!	0	#DIV/0!	2

14. Since becoming a member of CV, have you purchased and used medications from Mexico?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	1	10.0%		#DIV/0!			1
NO		#DIV/0!		#DIV/0!	9	90.0%		#DIV/0!			9
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

15. Overall, how would you rate your satisfaction with the CV Health Plan? Would you say you are...? (6=Extremely Satisfied; 5=Very Satisfied; 4=Satisfied; 3=Not too satisfied; 2=Not satisfied at all; 1= Very dissatisfied; DON'T KNOW)

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
6	#DIV/0!													
5	#DIV/0!													
4	#DIV/0!													
3	#DIV/0!													
3	#DIV/0!													
1	#DIV/0!													
Don't Know	#DIV/0!													
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
6	#DIV/0!		#DIV/0!		9	90.0%		#DIV/0!		#DIV/0!	9
5	#DIV/0!		#DIV/0!		1	10.0%		#DIV/0!		#DIV/0!	1
4	#DIV/0!		#DIV/0!			0.0%		#DIV/0!		#DIV/0!	0
3	#DIV/0!		#DIV/0!			0.0%		#DIV/0!		#DIV/0!	0
3	#DIV/0!		#DIV/0!			0.0%		#DIV/0!		#DIV/0!	0
1	#DIV/0!		#DIV/0!			0.0%		#DIV/0!		#DIV/0!	0
Don't Know	#DIV/0!		#DIV/0!			0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100%	0	#DIV/0!	0	#DIV/0!	10

16. Do you have children living with you in your home?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES	#DIV/0!													
NO	#DIV/0!													
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES	#DIV/0!		#DIV/0!		8	80.0%		#DIV/0!			8
NO	#DIV/0!		#DIV/0!		2	20.0%		#DIV/0!			2
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

17. If you have children in your home, what ages?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
0-6 years		#DIV/0!												
7-12 years		#DIV/0!												
13-18 years		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
0-6 years		#DIV/0!		#DIV/0!	7	31.8%		#DIV/0!		#DIV/0!	7
7-12 years		#DIV/0!		#DIV/0!	7	31.8%		#DIV/0!		#DIV/0!	7
13-18 years		#DIV/0!		#DIV/0!	8	36.4%		#DIV/0!		#DIV/0!	8
TOTALS	0	#DIV/0!	0	#DIV/0!	22	100%	0	#DIV/0!	0	#DIV/0!	22

18. Do you smoke cigarettes, cigars, pipes, or other forms of tobacco?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!		0.0%		#DIV/0!			0
NO		#DIV/0!		#DIV/0!	10	100.0%		#DIV/0!			10
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

19. If yes, how many do you smoke per day?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
0-10 / day		#DIV/0!												
11-20 / day		#DIV/0!												
20 or more		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
0-10 / day		#DIV/0!	0								
11-20 / day		#DIV/0!	0								
20 or more		#DIV/0!	0								
TOTALS	0	#DIV/0!	0								

20. Does anyone else who lives in your home smoke?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	3	30.0%		#DIV/0!			3
NO		#DIV/0!		#DIV/0!	7	70.0%		#DIV/0!			7
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

21. When you or someone you live with smokes, do you or they smoke:

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
inside your house		#DIV/0!												
outside your house		#DIV/0!												
inside your car		#DIV/0!												
inside their car		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
inside your house		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
outside your house		#DIV/0!		#DIV/0!	3	75.0%		#DIV/0!		#DIV/0!	3
inside your car		#DIV/0!		#DIV/0!	1	25.0%		#DIV/0!		#DIV/0!	1
inside their car		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	4	100%	0	#DIV/0!	0	#DIV/0!	4

22. When visitors who smoke come to your home, do they smoke:

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
inside your house		#DIV/0!												
outside your house		#DIV/0!												
inside your car		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
inside your house		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
outside your house		#DIV/0!		#DIV/0!	7	100.0%		#DIV/0!		#DIV/0!	7
inside your car		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	7	100%	0	#DIV/0!	0	#DIV/0!	7

23. Do you or someone you live with smoke around your children?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
yes, inside the house		#DIV/0!												
yes,outside your house		#DIV/0!												
yes,inside your car		#DIV/0!												
no, not around the children		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
yes, inside the house		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
yes,outside your house		#DIV/0!		#DIV/0!	1	33.3%		#DIV/0!		#DIV/0!	1
yes,inside your car		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
no, not around the children		#DIV/0!		#DIV/0!	2	66.7%		#DIV/0!		#DIV/0!	2
TOTALS	0	#DIV/0!	0	#DIV/0!	3	100%	0	#DIV/0!	0	#DIV/0!	3

24. Has a promotora ever spoken to you about:

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
tobacco use		#DIV/0!												
your health		#DIV/0!												
your emotions		#DIV/0!												
referral services		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
tobacco use		#DIV/0!		#DIV/0!	1	16.7%		#DIV/0!		#DIV/0!	1
your health		#DIV/0!		#DIV/0!	3	50.0%		#DIV/0!		#DIV/0!	3
your emotions		#DIV/0!		#DIV/0!	2	33.3%		#DIV/0!		#DIV/0!	2
referral services		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	6	100%	0	#DIV/0!	0	#DIV/0!	6

25. In the past 2 years, how often have you received assistance from a promotora?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
1-3 times		#DIV/0!												
4-7 times		#DIV/0!												
8-12 times		#DIV/0!												
13 or more times		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
1-3 times		#DIV/0!		#DIV/0!	1	100.0%		#DIV/0!		#DIV/0!	1
4-7 times		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
8-12 times		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
13 or more times		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
TOTALS	0	#DIV/0!	0	#DIV/0!	1	100%	0	#DIV/0!	0	#DIV/0!	1

26. Does anyone in your family suffer from depression?

2003	Jan-03	in %	Feb-03	in %	Mar-03	in %	Apr-03	in %	May-03	in %	Jun-03	in %	Jul-03	in %
YES		#DIV/0!												
NO		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	in %	Sep-03	in %	Oct-03	in %	Nov-03	in %	Dec-03	in %	TOTALS
YES		#DIV/0!		#DIV/0!	2	20.0%		#DIV/0!			2
NO		#DIV/0!		#DIV/0!	8	80.0%		#DIV/0!			8
TOTALS	0	#DIV/0!	0	#DIV/0!	10	100.0%	0	#DIV/0!	0	0.0%	10

27. If yes, what (if any), resources do you use to treat the depression?

2003	Jan-03	% of members	Feb-03	% of members	Mar-03	% of members	Apr-03	% of members	May-03	% of members	Jun-03	% of members	Jul-03	% of members
Psychologist		#DIV/0!												
		#DIV/0!												
		#DIV/0!												
No Treatment		#DIV/0!												
TOTALS	0	#DIV/0!												

	Aug-03	% of members	Sep-03	% of members	Oct-03	% of members	Nov-03	% of members	Dec-03	% of members	TOTALS
Psychologist		#DIV/0!		#DIV/0!	1	50.0%		#DIV/0!		#DIV/0!	1
		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
		#DIV/0!		#DIV/0!		0.0%		#DIV/0!		#DIV/0!	0
No Treatment		#DIV/0!		#DIV/0!	1	50.0%		#DIV/0!		#DIV/0!	1
TOTALS	0	#DIV/0!	0	#DIV/0!	2	100%	0	#DIV/0!	0	#DIV/0!	2